A wall-socket must be close to the product and readily accessible.

The overall system is protected against overload by the branch circuit protection in accordance with the current edition of the NEC or CEC

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**Introduction:**

Congratulations on the purchase of your new MARSH TD2100 Gummed Tape Dispenser from MARSH SHIPPING SUPPLY CO., LLC. We are confident you will be very pleased with the operation and performance of this durable, quality built machine for many years to come.

The TD2100 Electric Gummed Tape Dispenser Owner’s Manual provides the necessary information about the operation and maintenance of your new tape dispenser.

The Setup section was designed to be simplistic in the basic setup of the machine to allow you to quickly get the machine up and running to do what it was designed to do... Dispense Gummed Tape quietly, quickly and accurately.

The Operating section provides information on the operation of the machine, i.e. Keystroke Operation, Programming Repeat Lengths, etc.

The Maintenance Section provides information about required care and maintenance of the machines and further adjustments if required for your particular use.

This owner’s manual provides a Troubleshooting section to help you with possible operating problems and corrective actions. Should you require replacement parts, please refer to the Parts List and the corresponding exploded view drawings.

For assistance, or if you would like to obtain information about any Marsh product, contact your Marsh distributor or Marsh Shipping Supply Company, LLC at:

**Marsh Shipping Supply Company, LLC**

Address: 926 McDonough Lake Road  
Collinsville, IL 62234 USA
Warranty Information:

Marsh Shipping Supply Company LLC warrants that your selling distributor will repair, replace, or adjust components found to be defective in factory materials or workmanship for a period of 18 months. Your Marsh Shipping Supply Company LLC, distributor will provide free service for ninety (90) days from the beginning of the warranty period. The warranty period begins on the original installation date as indicated on your on-line warranty registration.

Conditions of warranty:
1. Properly regulated and grounded electrical power that is free of surges and spikes must be provided for electrical equipment.
2. Operating personnel must be properly instructed on use of machine.
3. Maintenance procedures must be observed – see Owner’s Manual.
4. Use only approved Marsh Shipping Supply Company LLC accessories and replacement parts.
5. Warranty must be validated by Marsh Shipping Supply Company LLC. If no warranty is submitted, coverage begins on the date of shipment from Marsh Shipping Supply Company LLC.

Exclusions: Damage due to tampering, abuse, improper adjustments, use of non-approved components or electrical interference will not be covered by the warranty.
Specifications:

Shipping Weight: 36 pounds (16.4 kg)

Water Bottle Capacity: 70 ounces (2070 ml)

Tape: Dry gummed tape – paper or reinforced – between 1 to 3 inches (25.4 to 76.2 mm) wide, up to 1000 feet (304.8 m) long and 9 (228.6 mm) inches max roll diameter

Electrical Requirements: A properly grounded wall outlet must be provided near the equipment and the outlet must be accessible. 115 volts AC or 220 volts AC 50/60 Hz 4 amps at 115 volts OR 2 amps at 220 volts

Power Cord Length: 7 feet (2.3 m)

Dimensions:

Figure 1 – Tape Machine Dimensions
Setup Instructions:

Figure 2 – Loading Tape

Loading Tape – Figure 2 & 3

1. Open the top cover of the machine.

2. Adjust the tape guides, with the tape guide turnbuckle, wide enough to get the tape between them.

3. Place the roll of tape into the machine.

4. Adjust the tape guides, with the tape guides turnbuckle, to hold the tape in the middle of the machine with a 1/8” clearance on both sides.

5. Remove the pressure plate from the machine.

6. Feed the tape, gummed side down, over the top roller, under the tape guide flaps, and then under the pinch roller, see Figure 3.

   NOTE: For gummed side out tape (typically used in Europe), load the tape roll opposite as shown and route the gummed side over the top roller.

7. Place the pressure plate over the tape and release the pinch roller. The pressure plate must be loaded so it touches the pinch roller shaft and the arrow on the pressure plate points toward the front of the machine.

8. Close the top cover.
Figure 3 – Tape Routing

Figure 4 – Filling the Water Bottle, Adjusting the Brush Tank Water Level, Adjusting the Tape Weight
Filling the Water Bottle – Figure 4
1. Remove the water bottle from the machine.
2. Remove the duckbill valve from the water bottle.
3. Fill the water bottle with water.
4. Place the duckbill valve back into the water bottle.
5. Place the water bottle back onto the machine; verify that the post in the brush tank is inserted through the duckbill valve.

![Diagram of water bottle](image)

Figure 5 – Adjustable Water Level Positions

Adjusting the Brush Tank Water Level – Figure 4 & 5
1. Loosen the retaining screws on the water bottle brackets.
2. Move the water bottle brackets to the desired position to obtain the desired water level in the brush tank, light weight tapes would typically be set at the low position, Figure 5.
3. Both brackets should be at the same position.
4. Tighten the retaining screws on the water bottle brackets.

Adjusting the Tape Weight – Figure 4
1. Loosen the retaining screw.
2. Slide the tape weight forward for greater pressure, typically for heavy weight tapes which will apply more water on the tape.
3. Slide the tape weight backwards for less pressure, typically for light weight tapes which will apply less water on the tape.
4. Tighten the retaining screw.
Operating Instructions:

Standard Keypad

Pre-Programmed Lengths and SHIFT – There are 20 common lengths of tape pre-programmed into the memory of your TD2100 automatic tape dispenser. Simply press one of the ten length keys and the length in black is dispensed. To dispense the lengths in red press the SHIFT key then press the corresponding length key.

REPEAT SHORT and REPEAT LONG – It is possible to store any of the 20 pre-programmed lengths into the convenient REPEAT SHORT or REPEAT LONG keys. To do so, press PROGRAM, the desired length (red lengths require SHIFT key to be pressed first) and then the REPEAT SHORT or REPEAT LONG your preference. While in PROGRAM MODE no tape is dispensed, display flashes, and flashing stops when programming is completed or PROGRAM is pressed to cancel mode.

RANDOM – The RANDOM key allows the user to dispense tape while pressed and the machine will cut the tape when the RANDOM key is released.

![Standard Keypad Diagram]

Shift Key: When pressed followed by Number Key a red length is dispensed.

Number Keys: When pressed will dispense the length in black, after the shift key has been pressed will dispense the length in red.

Program Key: When pressed will activate the program sequence, display will flash, follow this by the desired length to be stored and the location to store it in.

Repeat Long Key: When pressed, this key will repeat the length that is stored in the long display. You will use this button during programming.

Repeat Short Key: When pressed, this key will repeat the length that is stored in the short display. You will use this button during programming.

Random Key: When pressed will dispense tape until released.

Figure 6 – Standard Keypad
Optional Machine, Part Number, TDE110 – PS
**TD2100 PREMIUM Keypad** - The Premium keypad offers all the same function as the STANDARD keypad plus it is possible for you to dispense any length of tape from 5” to 99” in 1” increments. The exception from the STANDARD keypad is there are 10 common lengths versus 20. There are two versions of the PREMIUM keypad, Short and Long. The Long version has longer pre-programmed lengths than the Short.

To dispense a length of tape 5” to 99” press the NUM LOCK key. The NUM LOCK light is lit and the 0-9 keys are activated. Just press any two keys to get the desired length. For example, press 07 for 7” piece of tape or 77 for a 77” piece of tape. These “custom” lengths can be programmed in the REPEAT SHORT or REPEAT LONG keys by turning on the NUM LOCK, press PROGRAM, press two keys of desired length and then desired REPEAT key to store value. **You must turn off the NUM LOCK mode to verify the length is stored and displayed.**

**Premium Short Keypad**

- **Num Lock Key**: When pressed this key will activate the red number on the keypad.
- **Num Lock Key Indicator**: When lit, the NUM LOCK is activated and the red numbers are used. When not lit, the black numbers are used.
- **Number Keys**: When pressed will dispense the length of tape in black, when num lock is on will give the red numbers for dispensing or programming, requires 2 key strokes for custom lengths.
- **Program Key**: When pressed will begin the programming sequence, follow by pressing the desired length and the location to store it, press the num lock followed by the corresponding red numbers to achieve a custom length.
- **Repeat Long Key**: When pressed, this key will repeat the length that is stored in the long display. You will use this button during programming.
- **Repeat Short Key**: When pressed, this key will repeat the length that is stored in the short display. You will use this button during programming.
- **Random Key**: When pressed will dispense tape until released.

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**Figure 7 – Premium Short Keypad**
Optional Machine, Part Number, TDE110 – PL

**TD2100 PREMIUM Keypad** - The Premium keypad offers all the same function as the STANDARD keypad plus it is possible for you to dispense any length of tape from 5” to 99” in 1” increments. The exception from the STANDARD keypad is there are 10 common lengths versus 20. There are two versions of the PREMIUM keypad, Short and Long. The Long version has longer pre-programmed lengths than the Short.

To dispense a length of tape 5” to 99” press the NUM LOCK key. The NUM LOCK light is lit and the 0-9 keys are activated. Just press any two keys to get the desired length. For example, press 07 for 7” piece of tape or 77 for a 77” piece of tape. These “custom” lengths can be programmed in the REPEAT SHORT or REPEAT LONG keys by turning on the NUM LOCK, press PROGRAM, press two keys of desired length and then desired REPEAT key to store value. **You must turn off the NUM LOCK mode to verify the length is stored and displayed.**

**Premium Long Keypad**

- **Num Lock Key:** When pressed this key will activate the red numbers.
- **Num Lock Key Indicator:** When lit, the NUM LOCK is activated and the red numbers are used, when not lit, black number are used.
- **Number Keys:** When pressed will dispense the length of tape in black, when num lock is on will give the red numbers for dispensing or programming, requires 2 key strokes for custom lengths.
- **Program Key:** When pressed will begin the programming sequence, follow by pressing the desired length and the location to store it, press the num lock followed by the corresponding red numbers to achieve a custom length.
- **Repeat Long Key:** When pressed, this key will repeat the length that is stored in the long display. You will use this button during programming.
- **Repeat Short Key:** When pressed, this key will repeat the length that is stored in the short display. You will use this button during programming.
- **Random Key:** When pressed will dispense tape until released.

**Figure 8 – Premium Long Keypad**
Maintenance:

The Marsh TD2100 requires very little maintenance, but it is important to regularly clean the brush, brush tank, cutter mechanism, and remove debris from the tape path. A suggested time for cleaning the machine and its parts is at the same time as when the water bottle needs to be refilled.

**CAUTION:** Before beginning maintenance or adjustments be sure the tape machine is turned off and unplugged.

Cleaning Water Feed System

1. Turn the power switch to the off position and unplug the power cord.

2. Clean the brush by soaking it in warm soapy water and then rinse.

3. Clean the brush tank by rinsing it with warm water.

4. Rinse out the water bottle and duckbill valve with warm water.

![Diagram of the Cutter Assembly and Tape Path](image)

**Figure 9 – Cleaning the Cutter Assembly, Cleaning the Tape Path**
Cleaning the Cutter Assembly – Figure 9
1. Turn the power switch to the off position and unplug the power cord.

2. Open top cover.

3. Remove pressure plate.

4. Remove the tape from the tape path.

5. Using minimal amount of a non-flammable lubricant (MG Chemicals Super Penetrating Lubricant [www.mgchemicals.com], WD 40, or Marsh Industrial Silicon Spray are **recommended**), spray the cutter assembly behind the cutter guard, using the available gaps in front and behind the cutter guard. Allow the lubricant to dry or wipe dry.

6. Place the tape back in the tape path, refer to loading tape section.

7. Place the pressure plate back into the machine. The pressure plate must be loaded so it touches the pinch roller shaft and the arrow on the pressure plate points toward the front of the machine.

8. Close top cover.

Cleaning the Tape Path – Figure 9
1. Turn the power switch to the off position and unplug the power cord.

2. Open the top cover.

3. Remove pressure plate.

4. Remove tape from tape path.

5. Using compressed air remove all debris from the tape path.

6. Using a moist cloth wipe down all sheet metal parts within tape path (tape channel, pressure plate, weighted brush tank cover, and water tank holder) to remove the gum adhesive buildup.

7. Using compressed air remove any visible moisture from the tape path or let the machine air dry.

8. Referring to the tape loading section, place the tape back into the tape path.

9. Place the pressure plate back in the machine. The pressure plate must be loaded so it touches the pinch roller shaft and the arrow on the pressure plate points toward the front of the machine.

10. Close the top cover.
Troubleshooting:

This section describes potential problems you may encounter while working with your TD2100 tape machine and outlines possible causes and solutions for these problems. To avoid problem situations, be sure to follow the procedures in the setup and maintenance sections. **Before performing any repair procedures be sure that the power switch is in the off position and the Tape Machine is disconnected from the power source.** For further assistance please contact your Marsh distributor or Marsh Shipping Supply Co. LLC technical support at;

<table>
<thead>
<tr>
<th><strong>Problem:</strong></th>
<th><strong>Solution:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Machine will not dispense tape.</strong></td>
<td></td>
</tr>
<tr>
<td>1. Is the machine plugged in?</td>
<td>Plug the machine in.</td>
</tr>
<tr>
<td>2. Is the power switch in the on position?</td>
<td>Turn the power switch on.</td>
</tr>
<tr>
<td>3. Is the machine in program mode, is the display flashing?</td>
<td>Press program key to turn off program mode or finish program cycle OR cycle the power off and then back on</td>
</tr>
<tr>
<td><strong>Tape is jamming, tearing, or won’t feed.</strong></td>
<td></td>
</tr>
<tr>
<td>1. Is there debris in the tape path?</td>
<td>Clean the tape path, refer to the maintenance section.</td>
</tr>
<tr>
<td>2. Are the tape guides too tight?</td>
<td>Adjust the tape guides with the tape guide turnbuckle, refer to the loading tape section.</td>
</tr>
<tr>
<td>3. Is the tape routed correctly?</td>
<td>Route the tape according to <strong>Figure 3</strong> (p. 7).</td>
</tr>
<tr>
<td>4. Is the pressure plate in place?</td>
<td>Verify that the pressure plate is in place. The pressure plate must be loaded so it touches the pinch roller shaft and the arrow on the pressure plate points toward the front of the machine.</td>
</tr>
<tr>
<td>5. Is there too much weight on the brush?</td>
<td>Adjust the amount of weight on the brush, refer to the setup section.</td>
</tr>
<tr>
<td>6. Is the cutter cutting the tape?</td>
<td>Clean the cutter assembly, refer to the maintenance section, if problem persists contact the Marsh distributor or Marsh Shipping Supply Co. LLC.</td>
</tr>
</tbody>
</table>
### Parts List:

<table>
<thead>
<tr>
<th>Item Number</th>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>RP40401</td>
<td>Water Bottle with Duckbill</td>
</tr>
<tr>
<td>2</td>
<td>RP33460</td>
<td>Duckbill Valve (Qty 5)</td>
</tr>
<tr>
<td>3</td>
<td>RP40404</td>
<td>Rear Water Bottle Bracket with Screw</td>
</tr>
<tr>
<td>4</td>
<td>RP40403</td>
<td>Front Water Bottle Bracket with Screw</td>
</tr>
<tr>
<td>5</td>
<td>RP40407</td>
<td>Brush</td>
</tr>
<tr>
<td>6</td>
<td>RP40405</td>
<td>Brush Tank</td>
</tr>
<tr>
<td>7</td>
<td>RP40517</td>
<td>Tape Weight with Screw</td>
</tr>
<tr>
<td>8</td>
<td>RP40325</td>
<td>Cutter Guard with Screws</td>
</tr>
<tr>
<td>9</td>
<td>RP40310</td>
<td>Top Cover</td>
</tr>
<tr>
<td>10</td>
<td>RP40311</td>
<td>Top Cover Hinge with Screw (Qty 2)</td>
</tr>
<tr>
<td>11</td>
<td>RP40505</td>
<td>Pressure Plate</td>
</tr>
</tbody>
</table>